

DEVICES

Second monitor blank or displays acting up

Cable seating, input source and one restart — then we take over.

1. **Reseat both ends of the video cable** (monitor and computer). Loose cables cause most blank screens.
2. **Check the input source** — monitors with several ports (HDMI/DisplayPort) sometimes sit on the wrong input.
Use the monitor's own buttons.
3. **Power-cycle the monitor**, then if needed restart the computer with the monitor already connected.
4. **Docking station?** Unplug the dock's power for 15 seconds and reconnect. Docks lock up more often than monitors do.

Still nothing? Open a ticket with the monitor and dock model if visible ("Dell dock at the standing desk") — we'll remote in to check the display settings or bring/ship a spare if hardware has died.