

DEVICES

Computer running slow?

What to check, what to tell us, and what we can do — from cleanup to hardware.

Two quick things worth trying

1. **Restart** — genuinely. "Fast startup" means many PCs haven't truly restarted in weeks. One clean reboot fixes a surprising amount.
2. **Close browser-tab cities.** Dozens of open tabs eat memory like a full application each.

What to tell us in a ticket

- When it's slow: always, mornings, after opening a specific app?
- How long it's been going on
- Whether colleagues see the same

What we'll do

We can check the machine's health remotely — disk, memory, startup programs, updates, and signs of malware — usually without interrupting you. If the hardware is genuinely aging, we'll tell you straight and quote options (an SSD or memory upgrade often beats replacing the machine). **Please don't install "PC cleaner" tools** — most are scams and some are malware.